

Payment Policy – Herbal Samrat International Co.

For Domestic Customers

Herbal Samrat International Co. offers two payment options for domestic orders:

1. **Cash on Delivery (COD):** Available in most locations across India. If COD is not available in your area, only prepaid orders will be accepted. Payments are processed via our trusted delivery partners at the time of delivery.
2. **Prepaid Delivery:** Customers opting for prepaid orders can pay via:
 - **Credit/Debit Card**
 - **UPI (Unified Payments Interface)**
 - **Bank Transfer** to our official account

Payments are processed through a secure gateway or confirmed by our finance team in the case of bank transfers.

Important Notes for Prepaid Orders:

- **Payment Confirmation:** Orders will only be processed once payment is successfully confirmed. For bank transfers, orders are processed after funds are confirmed by our finance team.
- **Non-Receipt of Payment:** If payment is not received or fails to transfer successfully, **Herbal Samrat International Co.** is not responsible for delays. Orders will not be shipped until payment issues are resolved.

For International Customers

All international orders must be prepaid, as Cash on Delivery (COD) is not available for international shipments. We offer the following secure payment methods:

1. **Credit/Debit Cards:** Payments can be made through major credit and debit cards via our secure payment gateway.
2. **UPI (Unified Payments Interface):** Available for regions where UPI is supported.
3. **Bank Transfer:** International customers can transfer payments directly to our official bank account. Any transaction fees for international transfers are the customer's responsibility.

Payment Confirmation for International Orders:

- **Order Processing:** Orders will be processed only after successful payment confirmation via credit/debit card, UPI, or bank transfer.
- **Bank Transfers:** Orders will be dispatched only after receipt of funds in our official account.

Non-Receipt of Payment:

- **Herbal Samrat International Co.** is not responsible for delays or order fulfillment if payments are not successfully received, or if there are issues with the payment transfer (e.g., incorrect details or insufficient funds). Orders will not be shipped until payment is confirmed.

Thank you for choosing **Herbal Samrat International Co.** We value your faith and strive to provide the best service possible.