

Cancellation Policy of Herbal Samrat International Co.

At **Herbal Samrat International Co.**, we aim to provide a seamless experience for our customers, understanding that unexpected situations may require changes to your order or consultation. Below are the details of our cancellation policy designed to ensure transparency and convenience.

Order Cancellation

You can cancel your order within **24 hours** of receiving your prescription, subject to the following conditions:

- 1. Cancellation Before Shipment**

If you cancel the order within 24 hours of receiving the prescription and before the product is shipped, there will be **no cancellation fee**.

- 2. Cancellation After Shipment**

If the order has already been dispatched, a **Rs. 80 delivery fee** will be applied to cover the return shipping costs.

To cancel your order, please contact us via WhatsApp at **+91 92582 82028**, and our customer service team will assist you promptly with the cancellation.

Consultation Cancellation

Should you need to cancel a scheduled consultation, please notify our customer support team at the earliest. **No cancellation fees** will apply if the consultation is canceled before it begins.

How to Reach Us

For any inquiries or assistance related to cancellations, feel free to contact us through the following:

- **Website:** www.herbalsamrat.com
- **Email:** care@herbalsamrat.com
- **Phone:** +91 92582 82028
- **Address:** Herbal Samrat International Co., Kaleem Colony, Mimplana Road, Muzaffarnagar, U.P. 251002

Our dedicated customer care team is available to answer any questions and guide you through the cancellation process.

We appreciate your trust in **Herbal Samrat International Co.** and remain committed to delivering the best service to you. Thank you for choosing us